

Station Street Project

This report was generated on 12/12/22. Overall 235 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'. A total of 235 cases fall into this category.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

Do you live in East Staffordshire?



Please enter your postcode.

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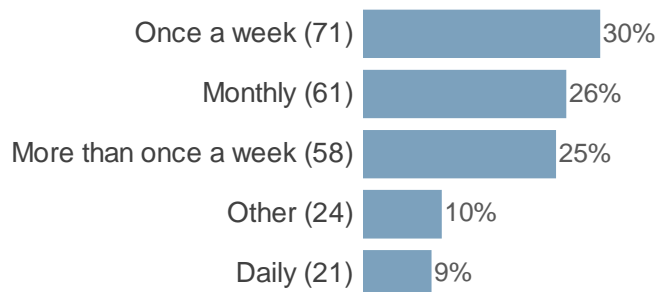
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Before completing this survey, were you aware of the Station Street project?



Before the Station Street works took place, how often did you use Station Street?



If other, please specify.

Occasional- no pattern

Randomly

Ocasionally for bank and dentist

very rarely due to state of it and the type of shops there

Bi monthly

There is nothing in station street I would use.

I moved to Burton in 2021

I use it as a walk through on my way to Burton Place

Rarely

Now and again

as required

Every few months

Probably less than monthly

Less than every 3 months

twice a year

As little as possible...it's a tip!!

Don't shop often as there is no variety.

Only when i have to you lot have ruined this town with hair brained ideas you are only in it gor your own satisfaction you do what you want no matter for the public you represent

A couple of times a year

Most days.

Only ever want to rymans

Maybe once twice a year

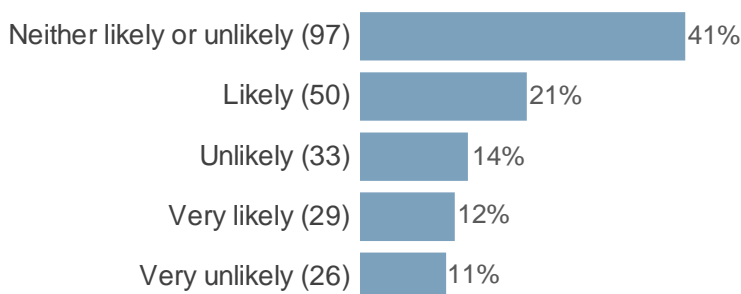
As and when visit town

Rarely

Not very often

Twice a month

Following the completion of the works, how likely are you to use Station Street?



Comparing the before and after pictures, do you believe the works have improved the attractiveness of Station Street?



What do you like/dislike about Station Street?

You're focusing on the wrong end of Station Street. Think of visitors (like me), getting off the train and walking into town. The shops on the left look derelict and actually, just awful! Not a welcoming approach into Burton!

I have no desire to visit it.

It really looks run down already. With the amount of time it took to complete I really believe I was expecting more. It's OK, nothing more. Lack lustre really

Like - the boxes for plants Seating Dislike- the facades of some shops and private entrances let the whole project down. Onus should be on landlords to decorate and make good signage when they leave Cars entering was a problem but has lessened of late

The changes are all good and certainly improve Station St, However, some of the now disused shop fronts are an absolute disgrace. Look at the front that was Ryman !!

The huge overpriced waste of money to simply change the paving and add rusty flower (weed) beds

It looks better than it did, but it's still not great.

The planters are a nice addition BUT upgrading shop fronts (as done on High Street and Wellington Road) would have been a better use. To be honest, I didn't really notice the planters. They are ugly and messy. Hanging baskets would have made it more attractive. . The paving and the fact that the after picture is clean.

empty, uncared for buildings.

The works haven't improved the area. They are metal, look rusty and old and very often are full of weeds. For the time it took and the cost it was a waste of time.

Unloved and messy

Its like a 3rd world area. Windows plastered with posters. Weed infested cheap planters full of pigeon crap. Not nice place to walk down, rust bucket, cheap looking area. Nothing like our BURTON. WHERE FLOWER BEDS always looked beautiful and cared for. And this station st was a sheer waste of money. Planners need sacking as it looks awful to us locals and why could anyone wish to come here seeing that area.

Untidy planters, full of weeds, no colour, full of cigarette ends and litter. Uneven paving in places already.

Cleanliness. Greenery. Safety

The photographs you have used are biased as taken from different places. The implementation of these works have been poor and on the cheap, there's no water feature that was discussed, the planters are dangerous and have weeds and rubbish in them and the changes have not helped the empty shops

The improvements are appalling. I do want public realm improved but not in the way ESBC has done this

The rusty planters are a eyesore. I work in a shop on Station Street and I'm sick on the leaves from the half dead looking plant blowing into my shop

Waste of time and money. Ripping old trees down to make way for a cold dead street

It looks nicer - but it really hasn't encouraged me to visit more often - half the shops are shut - the business rates are too high. There needs to be more encouragement of independent/pop up shops

What do you like/dislike about Station Street?

A lot of pigeons - although this cannot be helped people feed them

11

I don't think it was a good use of funds. If anything it encourages you to walk down the centre of the street, even though cars go down it frequently which is unsafe.0

First off the two pictures aren't even taken in the same spot or same angle. You have us looking at two totally different pictures. Plus being disabled I've noticed there's no seating anywhere now, felt like there were more places to sit before, not handicap friendly.

Putting in a few metal edged planters do make Station street more unsafe and doesn't improve the area. New flooring will always improve the area but will be old soon

The rusty metal, seating not being kept nice, birds being fed by costa coffee,

The rusty steel planters, dislike. The planters themselves are a receptacle for cigarette ends. Despite the above it is a vast improvement. Vans can be an issue but not much can be done about that.

I like the raised planting and a consistent design

Too many empty shops

It looks much better, just a shame the shop fronts are untidy and there are empty shops, that makes it uninviting

Seems like a lot of disruption for little change. Less/ Lack of seating for those needing to rest and the edging slabs on high street end are an slip/trill/fall hazard when wet. I went over on them and when I spoke to shop owners in the area they all say the same. Height of planters also increases rubbish to be fired on them and a load of weeds in the planters.

FLOCKS OF WILD PIGEONS THAT ARE PERMANENT RESIDENTS, ESPECIALLY IN THE AREA BETWEEN BOTH SHOPPING CENTRES.

It's full of cafes and charity shops There is no need to use it It is like the rest of burton There are no decent shops so I go elsewhere or shop on line

New planters and paving are really nice. Planting is attractive and practical for public spaces. Needs more planting and much more seating, there's hardly any seating spaces at all. People just sit on the edge of the planting beds in the soil. This encourages them to leave rubbish such as cigarette butts in the planting beds

dislike rust planters, with cigarette ends. Ugly shop fronts.

Shop frontage very 'ad hoc' and flat with no unity relating to shop frontages Shop awnings would help give definition to the street scene and add interest and variety for people to be under enclosure.

Wasted our money on rubbish benches - fix the potholes instead, make good use of OUR money.

Definitely not enough seating.. Rusty edging looks awful Dosent look pretty at all Not inviting to visitors

Nothing there like the rest of burton

Just better.

The cost was too high, this money is needed more elsewhere. The tiny amounts of greenery and seating are inadequate and the fact that traffic can use it is wrong.

I use it to visit shops thats all

The ground looks great, but it doesn't change the selection of shops currently present on the street. The buildings look tired, unattractive and doesn't reflect the new modern aesthetic of the ground works. Also removing the food providers who used to be based in the street means people will go to the market place more. The change didn't alter just the appearance, it changed how people will use Station Street.

Paving slabs look cheap and unevenly laid Rusting sheet steel looks awful Already looks like it's been there 10 years Looks nothing like artist impression

Poor planting . Not enough seating. Nowhere to leave a cycle.

What do you like/dislike about Station Street?

Station is no longer a busy shopping street and as such should be reopened to traffic eg at least one way in one direction, with parking bays. This would increase street footfall usage and encourage people to use the street. It has lots of empty units and businesses/people need to be encouraged to use the area, via rate reductions, increase in variety of what Station st can offer eg retail, pop up shops, leisure, offices, residential. The rust planters look cheap and old and initially were a danger with their sharp corners. The 'improvements' have failed to increase footfall. If the street remains pedestrianised street vendors/market stalls could be encouraged

The total scheme is very good. The upkeep is not very good ! During the summer many plants died as they were not watered. Also litter is often an issue. The really bad think is derelict buildings, the ex Ryman building has its signage ripped out and the huge holes are showing into the building the steelwork and wood etc smashed up when the signage was ripped out. It's a an absolute disgrace and has been like for most of 2022 when Ryman left. I have head its a private building and there's nothing the council can do ! That is rubbish ! Sort it or take the owners to court as it completely spoils the good work done.

Nothing looks very nice

Derelict appearance of shop frontages, everything appears grubby and unkemp

No reason to visit the town

Dislike: all bike parking was removed, not encouraging active transport Like: seating provided

Places to sit

The attractiveness of the street has improved significantly. You've done a good job. The cost was probably too high though. Also your photo choice for this survey isn't representative, it should be the same location/angle and at a point where there wasn't one off issues i.e. scaffolding. It looks like you are trying to manipulate the outcome of this survey

It looks a mess, the design looks like it was thrown together. No thought into it. It just looks bleak and boring.

Lack of seating, unclean everything new has rusted. Lack of reasonable shops. Uneven slabs/paving

Because

The initial works look ok, but nothing special. It would help if it was maintained properly. The removal of the tree at the High Street end of Station Street was a travesty.

It is now full of pigeons feeding and weeds in the flowerbeds.

It looks better in general, but up close you see it is not maintained it looks worse than what was there. The plants are not replaced, lots of bare patches and no seasonal planting.

The raised flower/shrub beds are really unattractive. The rusty steel might be on trend but is a health hazard. A thin metal edge will cause serious injury if someone where to fall on it. The plants are feeble most have died leaving a big block of earth. This was really not worth tax payers money.

The seating is terrible and planting looks unkept

I'm really missing the trees. With these rusty borders it looks like a scrap yard. It would be better with two row of trees and couple of statues. It's not environmental friendly and it's not safe enough for children.

Planters are rusty poorly fitted

The shop fronts are neglected and too many empty shops. The block paving will require maintenance more so than tarmac did. Raised borders are not very decorative so unattractive & will need maintenance.

As a driver i would have preferred that the vast amount of money could & should have been much better spent on THE VAST AMOUNT OF POT HOLES AND VASTLY SUBSTANDARD ROADS IN & AROUND BURTON.THEY ARE A DANGER TO DRIVERS VEHICLES PADESTRIANS & CYCLISTS AND IT NEEDS ADDRESSING URGENTLY .AS A COUNCIL HOW MUCH MONEY DOES IT COST NO ONLY THE PUBLIC BUT AS A COUNCIL IN REPAIRS BILLS ON CLAIMES.

What do you like/dislike about Station Street?

The flower beds, seating is a lot better. Could do with trees or shrubs. The Christmas lights down there look awful. They were better going across the road.

To me, it's just a mess of getting to shops. No time to sit

Like - A bit more greenery at first but the beds are usually filled with rubbish. Dislike - Beggars, Charity Muggers, the high amount of rough people (obvious druggies/thugs, groups of teens) that always seem to be around the McDonalds end, vacant shops, boring repetitive shops, the 'modern looking' area is already dirty, rusty, and old looking. Seriously the last worthwhile thing there were the market stalls - they seemed to actually affect positive footfall. The road between Domino and the other corner is shocking - very difficult to cross using wheelchair

New paving looks exactly like old one, new benches unpractical, ugly and lacking more seating spaces, I would love to see new trees planted and flowerbeds looked after. A feature like fountain or sculpture would be a nice touch.

Looks very scruffy and dirty

The rusty flower beds look scruffy and unfinished. When I last sat on one of the seats, the flower bed was full of fag ends & McDonalds litter.

Steel around untidy garden's

It was and still is a soulless and unattractive street since it became pedestrianised. Ruined by places like Mc Donald's, with chewing gum on paving. The new works have hardly done anything to improve the look. The flower beds look hideous with metal edgings. Hardly any colour to brighten it all up. Very flat design, not inspiring, dull, if that's all you get for that money, best have left it as it was. Just like the market hall so called renovation.. Which again failed to ignite any interest. You need planners with vision to bring back shoppers. You needed to put some street food units for small businesses, like Camden Market has in London. A vibrant place, lively and colourful. We waste thousands on a council firework display in the market place. Why? Taxpayers money up in smoke. Spend it wisely or not at all. What happened to the 23 million Burton had to spend on town buildings? Guess that'll be wasted too. No, the Station Street work was a failed attempt to revive an already dead area of the town. It was far better when buses ran down there when retail stores were far more popular. It needed more than new paving slabs and a boring set of raised planters. What a rip off that project was!

It's ugly (the metal edged planters) untidy (the planting) and not enough seating

There isn't enough seating and the existing seating is uncomfortable. There are too many empty and unattractive shop fronts that don't highlight Burton's heritage. It's dirty and unkempt. The planting was done badly and not maintained and we lost very mature trees for replacement very young trees that will take a long time to establish and be able to benefit the environment to the same extent as what was cut down. Some of the paving is uneven already. It seemed like a lot of money and disruption for minimal improvement to the actual facilities and shopping experience of using the street.

I like how much more open it is and not as dark with all the big trees

It definitely looks better, it looks cleaner and clearer, the planters are good, but they do need to be looked after i.e. rubbish picking up, weeded and a good display of suitable plants, i.e. small shrubs and seasonal flowers

Pleasant seating

Like the fact that it's pedestrianised. Dislike the use of an extortionate amount of public money for some rusty planters. Surely other public services or roads would have benefitted more

The flower beds haven't been well tended and I don't think it's attracted extra visitors or business.

Street is just a place I travel between shops, makes no difference if it's attractive or not, I still use it in exactly the same way as I did before. 1.4 million is a lot to spend on something of no benefit to me. Money would have been better spent on keeping shops I like on the town, like Spirit Games.

It's horrible! The street is bad, the shops are disgusting & empty! There is nothing bringing me to that end of town

Like that it is modern looking. Needs to be kept a little cleaner/neater which will make you want to linger or eat alfresco. Couple more planters.

What do you like/dislike about Station Street?

Poor street scene 9n terms of scruffy retail outlets

What is the point of putting down new slabs, then covering them in muck and then sealing everything in. The new slabs are a disgrace, very poor effort and a waste of money.

Yea it looks nice now but with increasing shops closing due to high rental costs the footfall in town is less and less making people more likely to drive to retail parks

Like the planting and greenery bought in and the built in bench seats.

Looks loads better now, just need businesses to move in now

Although absolutely support regeneration the final overall look 2 years in is underwhelming and largely dissapointing. Should of been far more ambitious. Of particular note the upkeep of planting areas is woeful (more weeds than plants) and encourages people to use planters as a bin/discard cigarettes.

The kids who stand outside McDonald's who terrorise adults litter and cause trouble

The rest of burton doesn't look like it so it doesn't fit in

The level paving is helpful to disabled users however the planters are unattractive, constructed of rusty steel and planted with dismal shrubs and wispy grasses. They are poorly maintained and attract litter. The pedestrianised street is frequently used by speeding electric scooter riders and is hazardous in this respect, which effectively undoes the introduction of level paving. No segregation of cyclists. Re the before and after pictures the lack of footfall in the 'after' photograph speaks volumes, in spite of lock down. Also the profusion of business A boards and other footway detritus has returned - again no effective management.

I still believe there isnt enough seating as there is a lot of food outlets that people end up sitting to eat there food on the benches rather than at the food outlets.

Poorly thought out project. Money could be better spent on the road cos the road are in a very poor drate

It's messy, looks like it's been a waste of money and unfinished. I can't understand why 1.4 million was the cost. If i buy a coat from newlook and in a couple of weeks it got a hole in it i would take it back, why haven't the company been bought back to complete and repair this eye sore. The steel looks dangerous the paving isn't intact. Somebody needs to look in to how they got the contract and who has let them leave it in this appalling stateand why.

It is not appealing

I like the addition of trees and planted areas. The paving is a big improvement and is in a more interesting layout. There's nothing I particularly dislike.

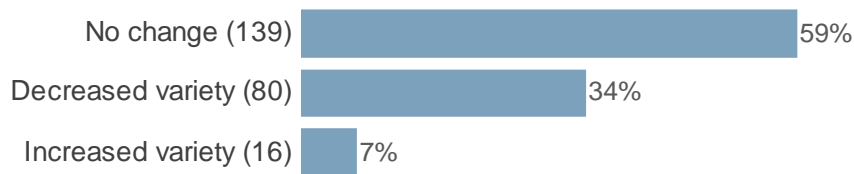
Lack of shops. People riding bikes through it

Soft lighting ? Why we can't put lanterns like normal people Flower beds with Rusty metal trims taken out from recycling centre ? Looks dreadful , hope nobody will ever trip over .. And complains about new pavement talk for themselves All in all, I think this should be illegal to rip such a large amount of money for the work that has been done , and left me wonder in who's pocket money ended up, as I don't see anything of the value (apart of updated bins) someone should be made accountable for such a waist of the money.

N/A

The large ashtrays masquerading as seating areas!!!

Following its completion, how do you feel the works to Station Street has influenced the variety of businesses in the area?



Please explain why you have selected the above option.

Wrong focus

smaller independent and pop up shops has lessened the desirability of the area.

Why would it make any difference? A few seats and trees ????

New restaurants and venues have opened.

Sports bar, Turkish restaurant opened. It has a good feel at night too with more people about

Station Street remains a stunning mix of charity shops, cash collectors and other low value businesses, mixed in with a plethora of seemingly permanently closed units because your business rates are prohibitively high. All of them have terrible run down frontages and no amount of paving outside will help rejuvenate the street.

Why would the look of the street get people to go to town?? The shops are still rubbish.

New paving and rusty planters are not what attract retailers. Attractive, functional premises with beneficial rents and rates do. The variety is shocking. I realise bringing retailers in is difficult but having a cohesive vision and plan with the resources committed to implementing it is the key.

more closed shops

I don't believe the works have made any difference to the businesses or the people who use the area.

Down turn in the economy

Far to many charity shops in that area. .

Station Street is a link between two shopping centres. I only go in now for the opticians.

Good to see independent shops. We all need to remember to use them.

Because it has not helped empty shops at all and more have closed

Shops have closed

No variety in business as you keep letting take away business open. There are no cool shops in Burton. The choice is terrible. Station Street will end up being full of fast food outlets and thats it

There is no variety of shoes down the area at all. More closing each week

As I said - half the shops are still closed

More bars and restaurants here to bring in visitors to the town

11

I don't think it makes a difference. People use it anyway

It's just becoming like other town centres, mostly charity shops and bettering shops. Maybe stop charging for parking all together and you'd see an increase in town visitors. Your parking fees are insane and definitely keep me from visiting more.

More businesses have left and very little change to the ones that remain

Several shops have shut, rymans, sweet shop

Observation. Sadly it's the times we live in and affects all town centres.

Some businesses have relocated to Station Street (Hideaway) or expanded (Good News)

Please explain why you have selected the above option.

I don't think any more shops have come. I feel it was a waste of money was very disruptive and took too long, it has made very little difference. Free car parking would be better.

As my comments above

All charity shops now.

Minimal change has happened.

Full of cafes and charity shops Only shop ever used was rymans and that is closed now

Don't know.

Not seen any change in the businesses

The Landscaping Scheme is too fragmented and lacks a focal point particularly at the junction/crossover intersection point to the opposing Shopping Centres.. An over-sailing Marquee Events space would give a focal and meeting point and break-up the length of the Street adding diversity and enjoyment for shoppers and visitors alike. Music and Play Acting with minstrels and clowns would add fun and enjoyment to the shopping experience. STILL NOT VISUALLY CONNECTED TO THE RIVERSIDE! ... Council(s) need to purchase Nat-West Bank and design a welcome landscaped walkway @ ground level all the way through to the Library/Water Tower area so that shoppers and visitors are attracted to the Riverside Development.

Nobody cares how 'pretty' you make something look - the money would have been better spent elsewhere.

Not welcoming

Still no useful shops

Because nothing has changed

I cannot think of any change in variety

I cant see that the work that has been done has influenced anybody in that wouldnt have started up anyway. The work done is pretty negligible for the money spent.

There are no shops being opened in the town centre. They're either cheap tat shops, women's clothing or phone case stalls. There's no variety, nothing that could meet all the needs and wants of a shopper. Cooper's Square and the Octagon lack anything that attracts shoppers to the town centre, whether local or travel to shop there. Online shopping offers all the variety and convenience. There's now pleasant experience with shopping in the town centre. Either you've got roadworks everywhere or the traffic is terrible

Stupid question

It will always be a cut through . Too high business rates to help local traders.

As above. Major improvements are required to increase usage/footfall.

The examples are the new pool / snooker hall and the new Turkish restaurant about to open. It helps the general area not just the area completed. A planning application for a South American bar / restaurant is submitted for the Locomotive which the police / council closed. The application has (allegedly) been rejected by the police as the premissis had previous caused unsociable behaviour. This is ridiculous, the premissis under new owners cannot be held responsible for past things !!! It seems the police want to stop development in this town for no logical reason !!!

Not noticed new shops, lack of good shops in burton

All business is interested in making money

Lack of big name brands

Planters and seating may allow those who need to be able to stop to use businesses here. However removal of bike parking may put off others.

This project was never going to increase footfall in Burton; it's lost too many shops.

No new significant businesses have opened

There's been a slight change to the shops/cafe but that's nothing to do with influence of station street

Please explain why you have selected the above option.

Shops have left, everyone goes to derby to shop now

Because

There has been no new business as far as I can see

Shops closing!!

Nothing new in Station Street. Apart from closures.

No usefully shops have been opened on station street those that have are of low quality and do nothing to enhance the town centre

No improvement made

I can't see any improvement or difference.

I don't see how some rusty plants would improve anything

More empty shops now than ever.

TELL ME HOW MANY NEW & DIVERS BUSINESS HAVE SUDDENLY SPRUNG UP!!!!!! A CAFE THAT DOES NOT OPEN TILL 10.00 & A GENTS HAIRDRESSERS WOOOPPPPY.

The street still has various shops closed especially along where ryman used to be. The works didnt influence the shops, if the rent was cheaper then it might fill up; but obviously todays market and general finances dont help the situation. The general appearance of station street does feel more attractive. They just need to be maintained.

Shops wil close and shops wil open with no particular difference

Businesses leaving seem to have been replaced by yet more cafes, hairdressers and vape shops, if at all. I guess the 2 restaurants near the car park are a plus but don't know how much that is due to the changes as they are right on the edge and usage is largely out of hours,.

More seating spaces outside would help during warmwr season helping local cafes when busy , getting customers in when indoors busy.

Therei is nothing to attract anyone to the areait

The changes do not attract more visitors to Station Street.

Gardens areuntidy never looked after no bright plants dull and boring

There is nothing new or inspiring about the so called new look.

Rymans with the post office has closed , yum Yums too , plenty of cafes and coffee shops and charity shops , no real quality shops

I don't believe the work on the street has had any influence on encouraging new businesses to open and we have lost many existing businesses partially due to the disruption they faced to their takings while the works were carried out. I think the shop fronts themselves would needed to have been enhanced as part of the project and perhaps rents lowered to encourage new start ups in the current climate, not just a few planters and some paving slabs.

I work on station Street and you can see the difference

I still see the same sort of shops, usually charity

Seem more shops

Because I haven't noticed a change apart from stores closing.

Because literally nothing has changed. A business would not move there because of paving and flower beds. Lower rents and free parking might help

What has actually changed, same old dismal array of shops, charity shops, vapesshops and pornbrokers.

Because it's ugly, there is "beggars" around (not by far homeless!) there are always sales people in your face, it's empty shops.

Although shops/restaurants have closed some new have opened.

Still a scruffy street

Please explain why you have selected the above option.

There are now more empty units

The lease costs on the shops have driven many shops to relocate meaning your new renovated street is surrounded by empty shops

New restaurants are opening at the bottom end near Argos, but I don't think it has been long enough to see any true change. But I do think that there are more shops available now than just charity shops. Whether that is due to the works I'm not sure

The revamp looks great but it would look even better with the empty shops occupied. That's not going to happen quickly because let's say someone wants to change the usage of a business, you're going to charge them £462 and they then have to wait 8 weeks, plus still paying rent on the building they are waiting to change the usage on. Which is OK if there's a big business but not a small business, the best way to get businesses into the town, is not ripping them off with stupid fees and removing some of the red tape, which some have no common sense to them.

No noticeable, tangible significant change in variety of business use.

The street looks tacky awful doesn't even match the aesthetic of the 250 year old buildings we have

There was no change

Large number of business closures

More shops have closed and are empty since the works finished

R

Shops are closing to the point it's not worth visiting Burton any more unless you need a charity shop, Costa or fast food. The council are killing this town off. In the economic crisis we are in they should be helping small businesses and giving people a reason to go to Burton Town.

There is no different variation

I haven't seen any particular change apart from Ryman's closing.

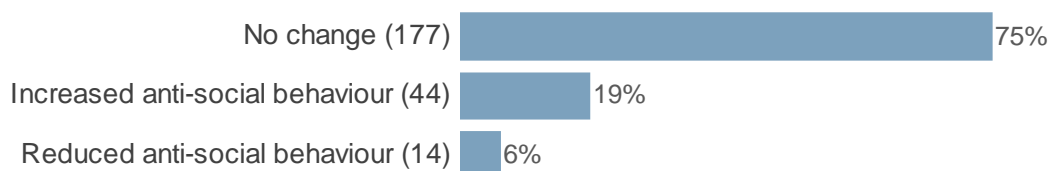
Simple..... There are now fewer shops

I am so disappointed of the so-called improvements, it's just I believe that the council has accepted this as an end result. I truly believe for so much money there could literally be mosaics from Spain and Italy brought in. Regarding retail, until Octagon and Cooper Square management won't be fired, nothing will change. If they are so thick in the head, and have a trouble to understand, Burton is a small town with a small buying power, and what they want to rent out units for - is simply inadequately high. Last year they went to increase almost double of the rent for couple leases, that's why we have seen few shops closing again.

More people are going to the shops that are located in Station Street now than before the revamp.

Town is dying due to poorly maintained roads (why risk the potholes), lack of tourist attractions (let's close the NBC) and generally a local council who couldn't organise a p**s up in a brewery.

Following its completion, how do you feel the works to Station Street has impacted the incidences of anti-social behaviour in the area?



Following the completion of the works, have you witnessed any anti-social behaviour on Station Street?



If yes, please provide details.

Fight in MacDonaldis

Unless you're blind, you can see it most evenings and weekends, but as it's not in the precinct, nobody cares

Drugs booze and fighting's

See answer to question no 8

Children allowed to run riot all down the street. Litter everywhere.

Kids mesding about and damaged business premises

Electric skate boards riding up and down, sometimes you see more youngsters gathering on bikes, scooters and skate boards

There are frequently groups of young people around McDonald's. I have witnessed name calling and on one occasion brawling. The area around the locomotive has always been problematic. There is little if anything meaningful for young people to do.

We were minutes away from the stabbing last winter

Just general poor/loud behavior e.g. near to McDonald's or between the shopping centres.

Anti-social behaviour is still quite prominent in the town center. McDonald's attracts youth who have no respect to anyone and always causing a nuisance. This is why I and my family try to avoid station street. sorry.

Throwing of litter and cigarette ends. I wouldn't feel safe when its dark.

I often see youths congregating outside McDonalds and in the town day and night. The taxi rank in Burton Place is a hotspot for police presence and very drunken revellers after clubs kick out which annoys residents at Wyllie Mews getting woken up most Friday and Saturday nights.

Somebody punched in the face by a local taxi ranch staff member.

Gangs and drunks

Teenage groups still collect around mcdonalds. I have witnessed vocal abuse towards members of the public, spitting and e scooters being used!

Largely at night by McDonald's

Video footage shown on social media and photos of teen gangs in day time. Reports of people being mowed down, attacked with knives, fighting etc seems to sadly be a regular occurrence ... hoping there is no repeat of last years knifings at the christmas lights switch on, so sad seeing the town getting worse but with such a bad government cost cutting in essential areas like policing there is no deterrent and how have we come to having a purpose built police station with cells to officers not being able to use them wasting hours at a time with two officers having to travel 35 miles each way to arrest/lock them up? Also gone downhill since the towns own monitored surveillance cameras were removed.

Littering mainly. No respect for the town.

Kids littering and shouting outside McDonalds

people fighting in daylight

Groups outside McDonald's fighting

Gangs of youngsters gather by McDonald's, no police presence, bikes tearing amongst pedestrians..intimidating them . Litter, spitting etc

If yes, please provide details.

Trouble at the locomotive

Shouting, swearing, drunk behaviour, abuse to Mcdonald workers

Graffiti, vomit , litter

Littering

Gangs of intimidating teenagers

Gangs hanging around intimidating shoppers. I won't use Burton at all station street is especially bad. The area is a disgrace and the council should be ashamed they've let it get like this.

youths riding bicycles and e scooters swearing and shouting at people

Litter dropping.

As the main focal point of the street is now McDonalds, any trouble is usually around this area. They have been allowed outside seating and the combination of being a teen hang out, the outside seating and the popularity of just eat and Uber eats, McDonalds is now quite an intimidating place to walk past. Several times I have witnessed people be asked to leave the restaurant, there are groups on bikes that converge outside, and when they do, there is lots of swearing and shouting. Again, as with the last question, if I see this, I avoid the whole area.

Kids ripping plants out of the raised beds. Foreigners fighting no police presence

There is graffiti, we have seen drug use (smoking hash) blatantly taking place. We have been cycled at by youths. When we have walked through on an evening there is considerable litter in doorways and the pavements and groups of young people just hanging around being loud and disrespectful

Young people smoking weed Shouting out to pedestrians Riding bikes Close To you.

Youths loitering and smoking cannabis

Kids jumping on the benches and trampling on the flower beds. People chucking rubbish in the planters

Have witnessed antisocial behaviour. There have also been more reports of extreme antisocial behaviour in the evening.

Individuals disposing of their rubbish (cups, cigarettes etc) in the planters - don't dare to say anything in case they get aggressive

Usually outside mc donalds from teenagers. Why mc donalds can take foot print with dining chairs outside but others who make take dinner to work have limited places to sit?

I've not noticed it as it has happened, but I have seen the damage and destruction caused by people to shop windows and public art works etc

youths cycling at speed. Littering by putting litter into the poorly planted/poorly maintained raised beds.

Cyclists speeding through pedestrians . Teenagers running through planters and walking on benches

People just standing around and throwing rubbish on the ground. It looks untidy and when challenged they just laugh

Littering and shouting youths at lunchtime.

Aggressive cycling. Littering. Damage to planted areas.

Only with youths around macdonalds

Youngsters hanging out in large numbers which is intimidating particularly when dark. Never any enforcement presence

bollards knocked over, plants pulled out, trees damaged, graffiti on the buildings, cars using the streets and just parking wherever they want with no respect for pedestrians.

The gang tags, the hanging around in the McDonald's food area. Not places to sit with small children

Groups of youngsters standing about, bad language standing around close to doorways.

Just kids and adults riding bikes through the pedestrian area, I get off my bike and walk through.

large groups of youngsters in the early evenings on bikes, can be quite intimidating

If yes, please provide details.

Wedo not have to tell you. If you knew the area. You would witness it. Especially at week end nights. No longer go there . Never feel safe. Find youths somewhere to go instead of shopping areas.eith illegal scooters .

Drinking, rubbish being put in the planters , people sitting on the planters and standing in them

Drinking rowdiness and littering

Drunks, chavs and yobs screaming

Fights. Drug use. shoplifting. The raise in building rent which is a crime in itself

Teenagers hanging around outside McDonald's and being antisocial - playing music on loud speakers and being rude to the general public

11

Teenagers are always sat on the benches and doorways of shops.

Drug taking mostly

People shouting abuse at elderly, dropping litter,

Groups congregate now outside Mc'D's (daytime) and use the rusty metal flower planters (or rusty bins as referred to locally) for skateboarding tricks.

Still people begging near centre entrances and not been moved on.(nor are they genuinely homeless).

Litter dropped, pigeons fed.

Crowds of youths outside McDonalds arguing

More places for cover now - funny that.

Noisy gangs of youths still there

You will always get groups of kids making a bit of a nuisance of themselves outside macdonalds. The biggest change on anti social behaviour is the closure of the locomotive which during the day was a lovely pub. It just turned into a nightmare after dark

Groups of people. Cycles riding too fast . Too many vehicals using the area.

A gang of about 30 or 40 youths on bicycles riding through at speed. Graffiti has been sprayed on various windows and doors. The police should deal with these things rather than trying to stop new developments !!

Greater increase in people begging and a hangout for intimidating youths at weekend

Fights outside McDonalds

Groups of youths outside McDonald's launching food

Groups of teenagers outside McDonalds behaving like idiots

Normally outside McDonalds.

STILL A PROBLEM WITH HOMELESS PEOPLE HANGING AROUND DRINKING .

Swearing, spitting, littering, groups of youths gathering, bikes being ridden at speed, beggars, people just generally looking intimidating - same as before. I haven't seen fights or phone thefts yet as I did before, but I don't see that anything has changed so its a matter of time.

Large groups gather often outside McDonald's particularly in late evenings and also cycle up and down the main car access of station street. They can be quite confrontational and I deliberately avoid walking down this route after shop closing time for this reason. Even in daytime business hours they can be disruptive and intimidating if you're an anxious person.

Lots of teenagers hanging about. Playing loud music and play fighting each other

Outside McDonalds whenever I walk down.

Groups of teenagers fighting outside McDonald's

Littering, general anti social behaviour

If yes, please provide details.

Read above

See above re scooters. Also many loiterers and speeding cyclists making the street feel unsafe

Gangs of kids/ teenagers hanging around benches being loud and swearing ect

Q

Kids fighting, large groups of kids abusing passer byes

But not related to the change. It would of happened anyway

Young lads riding bikes without regard to pedestrians

The new flower beds are so appealing for the clubbing people to use like a toilets. So that pretty much describes how beautiful these flower beds for 1 M are and what purpose they serve.

What are your overall thoughts on the works to Station Street?

Very blinkered, from my experience, money is regularly spent on that end of Station Street. Wake up, look further... better still, walk into town from the station!

Indifferent to it.

Disappointed in all honesty for the amount of time it took . Empty shops do not add to this at all. Do what they do in Tamworth and other towns, put false shop frontages on the empty buildings. In answer to the next question , either yes or no, no improvement has been made really, and don't spend any money at all on cycle route on station street. Choose a road which will actually help cyclists. Station street is an easy road for cyclists as it is. Don't pay lip service to hit your contribution to the National cycle route , and yes I am a cyclist who would happily cycle down station street as it is but not many other roads in Burton

A god improvent but still could be better - plants need attention and the removal of nub ends in soil. I retirare the need to pressure landlords to improve decor e.g the old Burton men's shop, Rymans old shop

The works are great but spoilt by terrible dilapidated shop fronts i.e. Rymans

A pointless waste of money which actually looks worse than before. The weed beds only serve as a new place for people to throw their cigarette butts and rubbish.

It does look better but the money couldve been spent better. Burton isnt the best place to come. Why would a street make any difference.

Poor use of money.

the seating has gaps in the design where people stuff their rubbish and cigarette ends, not a pleasant place to sit.

A waste of money.

Doesn't look finished and unloved

Unprintable. What a sheer waste of money that should have been used to resurface every road and street properly in this town.

It makes the town look unkempt and poor.. Please do not attempt any further improvements to the town if they are going to look untidy, shoddy and a waste of tax payers money. Let local people have more input into the important decisions in their town centre. Not just option A or B. I would like to see real improvements and investments. The question below is biased as yes would love improvements but not like the mess made of Station Street

Very good work has taken place to modernise the shopping and community experiences to be had in Brilliant Burton.

It's been a total wasted opportunity, done on the cheap with no ambition for the town. Appallingly implemented

Poor

What are your overall thoughts on the works to Station Street?

Terrible. Waste of money. Hasn't brought more shoppers to the town

Terrible.

Not witnessed but someone was still stabbed the other night there. More kids hanging round outside mc donalds I still think investment is good but it needs to be the right one. Also using those cobbled paving stones - they will be wobbly and degrading faster

Very good job

11

Waste of money and encourages users to walk down the centre of the street

Honestly from your designs that were in the paper I thought it was gonna look A LOT better than it currently does, feels like a lot of money spent on a whole lot of nothing.

Not sure that letting the area decline then cleaning it up warrants spending all that money. Keep it clean and police it better then things will improve

It is rather ugly and a mess, the gardens havent been maintained, virtually zero policing

The questions regarding anti social behaviour, I'm never there at night.

A positive impact

But something happened outside McDonald's and the police came

It needed a facelift, but we need to encourage more shops or restaurants maybe with outdoor seating to come to the area

Waste of money and now prefer to shop in Derby.

Some improvement of pedestrian area, but little impact arising both economically and socially.

Waste of money Until you get decent shops burton will not thrive

Vast improvement on what was there however needs more planting and seating.

Not the best use of money.

Intentions are good but the completed Landscape Scheme lacks clarity and identity associated with historical brewing Town of Burton-upon-Trent. There is the opportunity to add more dynamic elements and events in Station Street that reflects the brewing interest and celebrates the town's heritage. The public realm is for everybody in the community and needs should be addressed accordingly by canvassing local groups and organisations.

Waste of time and money.

Would nit go in there at night

Waste of money

Better than before but at a massive cost

A very large cost for very little improvement

Waste of money

Could have invested the money elsewhere

Waste of money, had the opportunity to really improve Burton but haven't, could have done so much better, i.e. take a look at McArthur Glen, Cannock!

Looks ok but i feel the money would be better spent maintaing roads

Something that's been imposed by non residents that dont use Station street

Well done, good job BUT don't let it deteriorate like the millennium inserts in the pavements in New Street. If you can't maintain it, don't bother doing it.

Veey nice but need more shops and better roads in and iut to draw people in

Dirty and neglected

What are your overall thoughts on the works to Station Street?

Not there long enough to witness anything and rarely visit as amenities in Burton are dire. Would rather travel away from the town

Missed opportunity to encourage more active transport - lots of bike parking could have encouraged people not to drive. Also, question 15 is very presumptive, as I'm not sure that everyone views the changes in station street an improvement.

Cost a lot but no visibility of ongoing maintenance and upkeep of the area; ashtrays overflowing, litter in the flower beds, benches covered in drink and food, broken bench slats. So it looks like a waste of money and is not attractive.

A good result but at a high cost

Pointless waste of money. They could have done so much more, it could be more pleasing to the eye. More comfortable feel and look to it all. It's just awful

Waste of money and time

Complete waste of time and money

Not worth the 1.4 million spent

Not done to a very good standard for the time it took.

Nice, but needs maintenance and more planting.

Waste of time and money who ever came up with this idea should be sacked.

Waste of money

I have told above

No but the last few times I went gangs of Middle Eastern looking men were sat around drinking beer and smoking, this made me not want to take my children into town and I thought I'll probably just go to Lichfield instead

The money could have been spent better in other ways to increase footfall to Burton as the parking prices deter. More vision and thinking outside of the box. The thriving market has been killed off by continually being moved about the town. With all the new houses in the area you need to be asking yourselves why is Burton a ghost town and why are these people choosing not to frequent Station Street area and the rest of the town.

LOOKS BETTER BUT HOW LONG FOR. + COST OF UPKEEP

Appears more attractive. Feels neater and tidier, however they need to be maintained. E.g, flower beds.

Waste of money. Does anybody have a lot of spare time to sit down apart from eating their macdonads?

Honestly a total waste of money - the street like most of the town centre is still on its knees, and on the decline. It was poorly thought out, has made no difference, and other local places/issues have been ignored as a result.

It's not very inviting, I think there is more variety and more eye pleasing in surrounding areas

Been carried out very badly poor value for money

Waste of money.

Good idea not looked after good enough.

Very poor and design is awful. The planting is bad, the rusty looking metal was badly thought out. It looks no better.

A waste of money, it's ugly, could have looked better, more trees and better planting for a suggestion

Disappointing. Not what the plans originally looked to suggest we'd be getting. I'd hoped for much more and more along the lines of the heritage sympathetic enhancements that Swadlincote high street implemented a few years ago but with more planted areas and seating. Not really worth the money but at least the paving is a little safer for walking than the old cobbles.

What are your overall thoughts on the works to Station Street?

I feel it looks good but feel that it needs more colour in the flower beds in the summer and took more care of as there's broken art work that hasn't been replaced or collected for 6 months. Makes it look a mess. Also I feel the top of the town where Annie maison is needs more seating there's loads of seating the other side of town I have alot of customers saying they wished there were extra seating .

Good improvement

Looks a lot better.

An absolute waste of taxpayer money that should have been used to support the community yet was used for a vanity project by the local council

I think the money could have been better spent elsewhere. Again, free or cheaper parking. Lower rents for empty shops. Footfall increase is needed and a better range of shops and parking would help. Complete waste of taxpayers money.

Waste of money.

What was the point? Waste of taxpayers money

Improved area

Overall a bit of a waste of public money

Poorly executed plan. The slab condition is poor and the plants look dead

Waste of money

Really like it, think more work should be done in burton town centre to make it more attractive and introduce more greenery and trees so it reflects that its one of the towns in the national forest project

As my comments above

Obvious improvement but unfortunately not ambitious enough in scope/design and execution to make a significant impact (planting especially) and maintenance and upkeep of planting is woeful.

Awful honestly was better when the works were not done

It's nice but would be better to have the rest of burton like it

These projects are only ever of value if the resulting finished work is maintained to a high standard - this does not appear to be the case. Some of the design and planting is very unattractive. This makes the work to look to be of a poor standard and therefore poor value

They make the area more asthetically pleasing

Qq

It's worse now than before.

There is will be no additional revenue for the shops from the cost of this. The cost was too high and could of been used in better ways

An overall improvement.

Waste of money. There was more attractions there before when you allowed stalls. The fact it was difficult to use when you made the changes.meant we stopped going there.

I think for the work they done it should estimate of 300 000£ , just wonder who is getting richer. There is no value I. The project , nothing to look at. And design is just awful. I hope the next project will actually be reworking the Station street before moving on to something else.

Everything is excellent

Not attractive. But please don't waste more money on this badly thought out scheme!

Do you think the Council should be investing in improving the public realm, like it did with Station Street?

