

Benchmarking Report **(Quarter 3 – 2022/23)**

1. Introduction

1.1. The following report details the end of year figures for the 2022/23 financial year i.e. 1st April 2022 to 31st December 2022 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Gedling Borough Council
- High Peak Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23	Q3 2022/23
NI 157a - Processing of major planning applications (%)						
1	East Staffordshire	NI 157a	100	100	100	100
1	Authority A	NI 157a	100	100	100	100
1	Authority B	NI 157a	100	100	100	100

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23	Q3 2022/23
NI 157b - Processing of minor planning applications (%)						
1	East Staffordshire	NI 157b	94	90	93	96
2	Authority A	NI 157b	82	85	100	90
3	Authority B	NI 157b	88	86	84	86

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23	Q3 2022/23
NI 157c - Processing of other planning applications (%)						
1	East Staffordshire	NI 157c	97	96	95	96
2	Authority B	NI 157c	90	90	86	87
2	Authority A	NI 157c	85	85	84	87

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23	Q3 2022/23
NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)						
1	East Staffordshire	NI 181	3.97	3.8	4.06	3.84
2	Authority A	NI 181	5.6	11.3	8.7	7.8

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23	Q3 2022/23
NI 191 - Residual household waste per household (kg)						
1	East Staffordshire	NI 191	529.84	130	256*	134.32*
2	Authority B	NI 191	437.92	108.68	210.3*	301.81
3	Authority A	NI 191	535.29	146	303.37	449.59

NI 192 - Household waste recycled and composted (%)						
1	Authority B	NI 192	47.1	49.45	48.96*	45
2	East Staffordshire	NI 192	42.19	41	44*	35.97*
3	Authority A	NI 192	33.90%	32.00%	34.11%	34.41

**Estimated*

NI 195a – Improved street and environmental cleanliness – litter (%) (non-Cumulative)						
1	East Staffordshire	NI 195a	0		0	0
2	Authority A	NI 195a	1.3	0.1	0.6	0.7

NI 195b – Improved street and environmental cleanliness – detritus (%) (non-Cumulative)						
1	East Staffordshire	NI 195b	0		0	0
2	Authority A	NI 195b	1	1	1	1

NI 195c – Improved street and environmental cleanliness – graffiti (%) (non-Cumulative)						
1	East Staffordshire	NI 195c	0		0	0
2	Authority A	NI 195c	1.3	2	1.5	1.3

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23	Q3 2022/23
BVPI 9 - Council Tax collected (%)						
1	East Staffordshire	BVPI 9	96.97	29.3	57.19	83.77
2	Authority B	BVPI 9	98.1	28.34	55.11	82.59
BVPI 10 - NNDR collected						
1	East Staffordshire	BVPI 10	98.67	34.58	60.11	85.88
2	Authority B	BVPI 10	98.7	31.15	59.69	82.92
BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)						
1	Authority B	BVPI 12 var.1	3.35	0.82	1.55	3.08
2	East Staffordshire	BVPI 12 var.1	3.74	0.91	1.79	3.14

3. Summary

3.1. There are 12 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

- i. **NI 157a:** Processing of major planning applications (%)
Ranked joint 1st of 3 participating authorities
- ii. **NI 157b:** Processing of minor planning applications
Ranked 1st of 3 participating authorities
- iii. **NI 157c:** Processing of other planning applications
Ranked 1st of 3 participating authorities
- iv. **NI 191:** Residual household waste per household
Ranked 1st of 3 participating authorities
- v. **NI 192:** Household waste recycled and composted
Ranked 2nd of 3 participating authorities
- vi. **NI 195a:** Improved street and environmental cleanliness – litter (%) (non-Cumulative)
Ranked 1st of 2 participating authorities
- vii. **NI 195b:** Improved street and environmental cleanliness – detritus (%) (non-Cumulative)
Ranked 1st of 2 participating authorities
- viii. **NI 195c:** Improved street and environmental cleanliness – graffiti (%) (non-Cumulative)
Ranked 1st of 2 participating authorities
- ix. **NI 181:** Time taken to process Housing / Council Tax Benefit new claims and changes (days)
Ranked 1st of 2 participating authorities
- x. **BVPI 9:** Council Tax collected (%)
Ranked 1st of 2 participating authorities
- xi. **BVPI 10:** NNDR collected
Ranked 1st of 2 participating authorities
- xii. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)
Ranked 2nd of 2 participating authorities