

## **Benchmarking Report** **(Quarter 2 – 2022/23)**

### **1. Introduction**

1.1. The following report details the end of year figures for the 2022/23 financial year i.e. 1<sup>st</sup> April 2022 to 30<sup>th</sup> September 2022 for a number of local authorities initially identified using the CIPFA ‘Nearest Neighbours’ model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Chorley Council
- Gedling Borough Council
- High Peak Borough Council
- South Ribble Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

## 2. Former National Indicators and Best Value Performance Indicators

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23
<b>NI 157a - Processing of major planning applications (%)</b>					
1	East Staffordshire	NI 157a	100	100	100
1	Authority B	NI 157a	100	100	100
1	Authority C	NI 157a	100	100	100
1	Authority D	NI 157a		100	100
5	Authority A	NI 157a		100	80

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23
<b>NI 157b - Processing of minor planning applications (%)</b>					
1	Authority A	NI 157b		100	100
1	Authority B	NI 157b	82	85	100
3	East Staffordshire	NI 157b	94	90	93
4	Authority D	NI 157b		87.2	84.6
5	Authority C	NI 157b	88	86	84

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23
<b>NI 157c - Processing of other planning applications (%)</b>					
1	East Staffordshire	NI 157c	97	96	95
2	Authority C	NI 157c	90	90	86
3	Authority B	NI 157c	85	85	84

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23
<b>NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)</b>					
1	Authority A	NI 181		2.88	3.4 <sup>1</sup>
2	East Staffordshire	NI 181	3.97	3.8	4.06
3	Authority B	NI 181	5.6	11.3	8.7
4	Authority D	NI 181		23.15	18.65

<sup>1</sup> Includes housing benefit claims and change in events only.

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23
<b>NI 191 - Residual household waste per household (kg)</b>					
1	Authority C	NI 191	437.92	108.68	210.3*
2	East Staffordshire	NI 191	529.84	130	256*
3	Authority B	NI 191	535.29	146	303.37
<b>NI 192 - Household waste recycled and composted (%)</b>					
1	Authority C	NI 192	47.1	49.45	48.96*
2	East Staffordshire	NI 192	42.19	41	44*
3	Authority B	NI 192	33.90%	32.00%	34.11%

*\*Estimated*

<b>NI 195a – Improved street and environmental cleanliness – litter (%) (non-Cumulative)</b>					
1	East Staffordshire	NI 195a	0		0
2	Authority B	NI 195a	1.3	0.1	0.6
<b>NI 195b – Improved street and environmental cleanliness – detritus (%) (non-Cumulative)</b>					
1	East Staffordshire	NI 195b	0		0
2	Authority B	NI 195b	1	1	1
<b>NI 195c – Improved street and environmental cleanliness – graffiti (%) (non-Cumulative)</b>					
1	East Staffordshire	NI 195c	0		0
2	Authority B	NI 195c	1.3	2	1.5

Rank	Authority	Indicator	2021/22 Year End	Q1 2022/23	Q2 2022/23
<b>BVPI 9 - Council Tax collected (%)</b>					
1	East Staffordshire	BVPI 9	96.97	29.3	57.19
2	Authority D	BVPI 9		29.01	57.1
3	Authority A	BVPI 9		28.25	55.34
4	Authority C	BVPI 9	98.1	28.34	55.11
<b>BVPI 10 - NNDR collected</b>					
1	East Staffordshire	BVPI 10	98.67	34.58	60.11
2	Authority C	BVPI 10	98.7	31.15	59.69
3	Authority D	BVPI 10		35.94	57.05
4	Authority A	BVPI 10		24.56	51.97
<b>BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)</b>					
1	Authority D	BVPI 12 var.1			0.94
2	Authority A	BVPI 12 var.1		0.59	1.29
3	Authority C	BVPI 12 var.1	3.35	0.82	1.55
4	East Staffordshire	BVPI 12 var.1	3.74	0.91	1.81

### 3. Summary

3.1. There are 8 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

- i. **NI 157a:** Processing of major planning applications (%)  
**Ranked joint 1<sup>st</sup> of 5 participating authorities**
- ii. **NI 157b:** Processing of minor planning applications  
**Ranked 3<sup>rd</sup> of 5 participating authorities**
- iii. **NI 157c:** Processing of other planning applications  
**Ranked 1<sup>st</sup> of 3 participating authorities**
- iv. **NI 191:** Residual household waste per household  
**Ranked 2<sup>nd</sup> of 3 participating authorities**
- v. **NI 192:** Household waste recycled and composted  
**Ranked 2<sup>nd</sup> of 3 participating authorities**
- vi. **NI 195a:** Improved street and environmental cleanliness – litter (%) (non-Cumulative)  
**Ranked 1<sup>st</sup> of 2 participating authorities**
- vii. **NI 195b:** Improved street and environmental cleanliness – detritus (%) (non-Cumulative)  
**Ranked 1<sup>st</sup> of 2 participating authorities**
- viii. **NI 195c:** Improved street and environmental cleanliness – graffiti (%) (non-Cumulative)  
**Ranked 1<sup>st</sup> of 2 participating authorities**
- ix. **NI 181:** Time taken to process Housing / Council Tax Benefit new claims and changes (days)  
**Ranked 2<sup>nd</sup> of 4 participating authorities**
- x. **BVPI 9:** Council Tax collected (%)  
**Ranked 1<sup>st</sup> of 4 participating authorities**
- xi. **BVPI 10:** NNDR collected  
**Ranked 1<sup>st</sup> of 4 participating authorities**
- xii. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)  
**Ranked 4<sup>th</sup> of 4 participating authorities**